

OPD General Order 26.1.1.III

F. Citizen complaints - Using the Department's established complaint procedure, members shall courteously and promptly facilitate any complaint made by a citizen involving the Department or any member of the Department. No member shall engage in behavior which he/she knows, or reasonably should know, serves to retaliate against any person for being a party to a complaint against the Department or a member of the Department. This does not, however, preclude a member from seeking lawful civil redress stemming from complaints that are based, in whole or in part, on information that the complainant knows to be untrue or that is submitted without regard for accuracy.